

Last Updated on January 9, 2025

## ASSISTANCE UPDATE

The Motion Picture Industry Pension & Health Plans ("MPI") are dedicated to assisting those Participants who have suffered loss as a result of the recent fires in southern California. This piece is designed to provide Participants with information about the various benefits available to them in response to these disasters.

# **Emotional Support Resources Are Available When You Need Them**

Participants are reminded that there are a variety of resources available to them and their loved ones through Optum. Participants may visit Optum at www.optumwellbeing.com where they can find emotional support resources and information related to mental health, traumatic events, natural disasters, and grief and loss.

To access other mental health-related benefit information available through Optum, visit www.liveandworkwell.com and browse with access code: MPIPHP.

Participants may also call (866) 248-4094 to speak with an Optum mental health specialists trained to help those who are overwhelmed, depressed, or are searching for answers.

# Replacement Glasses May Be Available

Participants who have lost or broken glasses due to the fires, may contact VSP at (800) 877-7195 to get assistance. Replacement glasses may be available even if the benefit was previously used.

Individuals without VSP coverage can contact their local American Red Cross chapter or shelter, or call (800) 733-2767, to ask about support for replacement eyewear, which may include VSP Eyes of Hope gift certificates or an alternative solution.

Participants are encouraged to visit VSP's website, www.vsp.com/natural-disaster-resources, for additional information.

# **Early Refills of Medications**

Participants who reside in Los Angeles and Ventura counties may request refills of their prescription medications lost during the fires. To do so, Participants can visit any in-network pharmacy and request a refill of their medications. The pharmacy staff will enter a code that will allow a refill of the prescription. Pharmacy staff are aware of this code. Also, CVS Specialty Pharmacy can make early refills and ship medications to alternate locations, if needed.

# MPI Is Here to Help You Along the Way

We understand that, as a result of the recent fires, you may have lost important MPI-related paperwork. While much of this paperwork – including medical ID cards, tax forms, retirement statements, explanations of benefits, and referrals – may be reprinted from www.mpiphp.org, MPI is fully-aware that certain information may not be accessed online. Should you need MPI's assistance accessing this information or addressing a question, please contact us at (855) 275-4674.

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